### **Services Include:**

- **❖**Information
- \*Referrals
- **❖** Support
- Advocacy
- **❖In-home visits**
- Answers to commonly asked questions
- **❖** Personal consultation

## Services provided are confidential

#### **Community Resources**

Adult Abuse Reporting: 800-652-1999 Aging Partners: 402-441-7070 American Red Cross: 402-441-7997 Catholic Social Services: 402-474-1600 Cedars Youth Services: 402-434-5437

**Center for People in Need:** 

402-476-4357

Child Abuse Reporting: 800-652-1999 City-County Health Department:

402-441-8000

Commission on Human Rights: 402-441-7624

Community Action: 402-471-4515 Consumer Credit Counseling Services:

402-391-2479

Drug Crisis Line: 402-475-5683 Friendship Home: 402-437-9302 Gathering Place: 402-476-7398 Good Neighbor Center: 402-477-4173 Health and Human Services: 402-441-7000 League of Human Dignity: 402-441-7871

**Nebraska legal Services:** 

402-435-2161

**Non-Emergency Police Number:** 

402-441-6000

**One Stop Employment Solutions:** 

402-441-7111

**People's City Mission:** 402-475-1303 **Voices of Hope:** 402-475-7273 **WIC Programs:** 402-441-8655

Get Connected, get help with 211

https://www.ne211.org/

Download the following link for easy access to

community resources

https://lincolnne.mylnk.app/categories

# Lincoln Housing Authority Family Support Program



Jordan Wall Family Support Specialist (402)434-5530

Lincoln Housing Authority 5700 R Street Lincoln, NE 68505 This free service is available to all participants of Lincoln Housing Authority programs as a means of helping individuals and families retain their housing benefits.



The primary goal of the Family Support Program is to assist individuals and families with short-term case management and referral services.

#### **Frequently Asked Questions:**

Q: How do I access the program?

A: Call the Family Support Specialist, Carrie Kuszak, at the main LHA Office at (402)434-5530

Q: How can the program help me?

A: The goal of this program is to help participants have an improved quality of life. This is done by helping to educate individuals on resources available and assisting participants in accessing them.

Q: What does the Family Support Specialist do for me?

A: Advocate, educate and provide support while addressing current barriers which may directly or indirectly influence housing and the quality of life concerns.

Q: How long can I be involved in the program?

A: There is no set length of time involvement. However, the program is designed to be short-term and to address immediate needs and concerns that arise.

O: How does it work?

A: An individual or family can access the program two ways. First, the individual or family can be referred to the program by LHA Staff, community agencies, and friends or family members. Second, participants can contact the Family Support Specialist. Once the referral is made, the Family Support Specialist contacts the person(s) referred to meet with them. During this meeting, areas that need to be addressed are identified and basic referrals are made. In some cases, the Family Support Specialist will meet with the individual/families several times and assist with referral follow-up.